

## SPEAKERS & EDUCATIONAL SESSIONS

### ***SESSION I—Keeping Your Firm from Malpractice Traps — It's Not Just the Lawyer's Job!***

Presented by: **Alan Rashkind**, Furniss, Davis, Rashkind and Saunders, PC



Malpractice claims and suits against lawyers and law firms are being filed with increasing frequency, some with staggering and potentially firm-ruining results. If the economy takes a dip, as some are predicting, you can expect the number of claims to multiply. Preventing and limiting legal malpractice exposure is not just the concern of the firm's lawyers, it should be part of everyone's job description, especially the legal administrator. In this session, attorney Alan B. Rashkind with Furniss, Davis, Rashkind and Saunders, PC in Norfolk, Virginia, who regularly defends legal malpractice claims for law firms ranging in size from solo practitioners to mega-firms with multiple offices, will:

- Discuss the importance of having hardware, software, and staff up-to-date regarding cyber security.
- Convey the importance of client-strict confidentiality.
- Describe why your conflict avoidance system must be as robust in practice as it is in print.
- Illustrate a system that allows for mentoring, supervision, and even intervention, if necessary.
- Discuss the need for meaningful continuing legal and paraprofessional education.



### ***SESSION II—The Interaction Between Mental Illness, the ADA and FMLA, and What to Do and What Not to Do While Conducting Internal Investigations***

Presented by: **Tom McCally**, Carr Maloney PC

Mental health issues and their effect on the workplace are current hot topics in the media, but how do these issues interact with the Family and Medical Leave Act (FMLA) and the Americans with Disabilities Act (ADA)? Attorney Tom McCally, chair of the Employment and Labor Law practice at Carr Maloney PC in Washington, D.C., will discuss the interplay of these laws to assure legal compliance while dealing with employee mental health issues, as well as the importance of conducting thorough and appropriate internal investigations. In this session, Tom will:



- Give a general overview of the ADA and FMLA.
- Discuss how mental illness should be handled under both laws.
- Address best practices for conducting internal investigations.
- Share new and trending issues as they relate to investigations as well as their importance in protecting the employers' interests.



### ***SESSION III—What's EQ Got to Do with It? Using Emotional Intelligence to Maximize Everything***

Presented by: **Kari Knutson**, Knutson Speaks



The term "emotional intelligence" (often abbreviated as EQ for "emotional quotient") is part of our popular culture. It's the rare person who hasn't heard the term and even thrown it around in casual conversation. But do you really know what it means, and how to use it? Join Kari Knutson of Knutson Speaks located in Denver, Colorado for this presentation where Kari will explain how emotional intelligence isn't one thing but a culmination of several ideas. EQ means cultivating the ability to: perceive, evaluate, manage, and control emotions; cope with life's inevitable ups and downs; read and appropriately respond to the social cues of others; and control impulses. In this session, Kari will:

- Explain exactly what EQ is.
- Present easy-to-remember takeaways that can be used immediately.
- Demonstrate how EQ can go from a buzzword to something tangible.
- Discuss how EQ can be used in your professional life to affect your company's bottom line.
- Show how EQ can be used in your personal life, too.